

Refunds + Remission of Debt

Am I eligible to apply for a refund
of debt for a unit I have failed?

*We can advise you of the eligibility
criteria and explain the application
process.*



STUDENT
RIGHTS+
SUPPORT

Am I eligible?

You can only apply if:

- your circumstances changed after the census date
- you were not able to discontinue your study prior to census date
- you did not pass the unit.

Special Circumstances

The special circumstances must:

- make their full impact after the census date
- be unusual, uncommon or abnormal
- be beyond your control, and
- make it impractical for you to pass the unit.

Examples

Special circumstances may include:

- medical reasons—illness occurring or worsening after the census date
- family reasons—death, illness, an unexpected or severe change in financial situation
- employment-related reasons—unemployment or change of hours
- course-related reasons—course transfer or restructure

How do I apply?

Fill out an application available at:

<https://www.monash.edu/fees/discounts-refunds/refunds/loan-debt>

Applications must be submitted within 12 months of the unit's discontinuation date or within 12 months of the last day of the unit's teaching period. You must provide appropriate supporting documentation.

You should be advised of the outcome in writing within 20 university working days. If your application is not approved, you are able to request a review.

For further questions and advice:

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