

# ANNUAL REPORT 2025



**MONSU.CAULFIELD**

## **ABOUT US**

MONSU Caulfield is the undergraduate Monash Caulfield Student Union. We are an independent organisation that exists to assist and support students and make sure they have the best university experience possible.

We are student-elected, independent, and here to help with whatever university life throws at you.

## **ACKNOWLEDGEMENT OF COUNTRY**

MONSU Caulfield acknowledges and pays respects to the traditional custodians of the Boon Wurrung and Wurrundjeri Peoples of the Kulin Nation and people on whose unceded lands we live, learn and work from today.

May we also give thanks to Elders both past and present as it is their knowledge and experiences that holds the key to success for future generations.

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# PRESIDENT'S REPORT



**Mehika Agarwal**  
MONSU Caulfield  
President 2026

When I think back to the start of 2025, I think about the energy on campus, the small moments, the big events, and everything in between that brought us together. If I had to sum it up in one word, it would be *growth*: growth in our community, our impact, and the way MONSU Caulfield showed up for students.

From the very first weeks of semester, you could feel the energy on campus. Whether it was packed events, new initiatives, or just seeing familiar faces return, this year reminded us of what a strong, connected student community really looks like.

But we also know it wasn't an easy year. Many students were balancing more than ever. Rising living costs, the stress of academics, and the pressure of just trying to keep everything together. I've had conversations with students who were choosing between buying groceries and paying for transport to uni; and that's the reality we had to respond to. So we did.

We expanded our food offerings and, together with Foodbank Victoria, continued our weekly grocery program. We supported over 1,800 students which is something we're incredibly proud of, but it isn't just about the numbers. It was about the moments; students walking away relieved, sharing their favourite way to use chickpeas, or simply feeling supported at university. Because of its impact, this program will continue into 2026.

And while support was essential, so was celebration. One of my favourite moments of 2025 was *Cultural Night*. If you were there, you'll remember it: the music, the colours, the energy. The campus absolutely came alive. At one point, African Drummers had students clapping, cheering, and even dancing along; it didn't matter where you were from, everyone felt part of something bigger. That night really captured what MONSU Caulfield is all about.

Of course, none of this happens without our Clubs + Societies. They're the heartbeat of campus life; creating spaces where friendships are built, ideas are shared, and students find where they belong.

Behind the scenes, we also introduced new ways to recognise the people who make all of this possible; our volunteers. MONSU Crew showed up again and again this year, and with the growth of MONSU.CREW exclusive social events, as a way to strengthen our community and give back to our volunteers.

Community was a big focus for us this year. And sometimes, it's the simplest ideas that matter most. Our Queer representatives continued to host *Caffeinated & Queer*, a relaxed, welcoming coffee catch-up. No pressure, no expectations, just a space to connect. And honestly, those kinds of spaces can make all the difference.

At the same time, our Student Rights + Support service continued to quietly do some of the most important work on campus; advocating for students, supporting them through challenges, and making sure no one has to navigate university alone.

Our student representatives also worked hard to create lasting change. One of the key initiatives this year was beginning the journey towards a vape-free campus; an effort that's about protecting the long-term health and wellbeing of our community. And this is just the beginning; that work will continue into 2026.

Looking ahead, we've also laid the foundation for the future with the new MONSU Caulfield Strategic Plan for 2025–2029. It's an exciting step forward, and it reflects everything we've learned this year about what students truly need.

When I look back on 2025, I don't just see programs or events; I see people. I see volunteers giving their time, students supporting each other, and a community that kept showing up, even when things were tough. And that's what makes me most proud.

So to our student representatives, our incredible MONSU Crew volunteers, and our dedicated staff; thank you. Everything we've achieved this year has been because of you. And to everyone here; I genuinely can't wait to see what we accomplish together in 2026.

# GENERAL MANAGER'S REPORT

**Rebecca Murphy**  
MONSU Caulfield  
General Manager

In 2025, MONSU Caulfield achieved significant milestones while navigating various challenges and changes. Notable accomplishments included adapting to new regulations from the Higher Education National Code, aimed at preventing and responding to gender-based violence, launching a comprehensive five-year strategic plan to guide future endeavors, and successfully negotiating a new funding agreement with the University. We extend our heartfelt gratitude to our members for their steadfast support and active participation throughout the year.

The mission of MONSU Caulfield is to enrich and support an exceptional university experience for all Monash Caulfield undergraduate students. We are dedicated to fulfilling this mission by developing networks and resources that benefit our members. In 2025, we experienced significant growth and focused on continuous development, striving to build upon our past successes. We launched new programs and events aimed at promoting community engagement and enhancing student life. Our primary focus was on expanding our support services, ensuring that every student had access to the necessary resources for both academic and personal success. As we look to the future, we remain committed to adapting and evolving our offerings to address the changing needs of our diverse student body.

We continue to consistently deliver support services, events, initiatives, representation, and student-run spaces to address member needs and ensure an overall student-centered experience. Our O-Fest events at the beginning of each semester, in addition to our weekly events and bespoke experiences aimed at our diverse interest groups, have proven to be immensely successful and appreciated. A heartfelt thanks goes to the MONSU Crew, without whom we would not be able to deliver the range of experiences on offer to our members.

Our Clubs + Societies experienced remarkable growth and development this year, with an increase in memberships and overall on-campus activations and events. This progress has not only enhanced the success of each individual club but has also contributed to the achievements of MONSU Caulfield and the Caulfield Campus as a whole.

According to the 2025 financial statements and auditor's report, MONSU Caulfield's financial foundations remain stable, allowing us to expand our support services amidst the growing cost of living crisis and its impact on our members and the wider Monash Caulfield student community. Thanks to the efforts of the Support Strategic Pillar, the organisation's financial position has strengthened throughout 2025.

As we look forward to 2026, we are pleased to report a strong beginning to the year, as we strengthen our collaborations with stakeholders and partners at Monash University and beyond.

All that's left now is to express my gratitude. We extend our heartfelt gratitude to the dedicated and enthusiastic members of the Student Council. The Student Council gives their time and expertise, playing a crucial role in ensuring effective governance, representation of the Monash Caulfield undergraduate student community, and enhancing our capacity to offer support and services.

Thank you to the dedicated staff team who play a crucial role in the continued success of MONSU Caulfield. Your commitment and dedication towards ensuring and securing the long-term success of MONSU Caulfield is truly inspiring. Thank you.

Finally, to our members. Thank you for your continued support. Remember, we are here for you. If we can do anything to support you, please get in touch. That, after all, is what we are here for.



# LAUNCHING OUR NEW STRATEGIC PLAN 2025–2029

This year, we celebrated a significant milestone with the launch of our five-year organisational strategic plan. Developed in collaboration with students and staff, this strategy aims to create a truly distinctive university experience for every student at Monash University Caulfield, while ensuring the long-term growth and success of MONSU Caulfield.

## VISION

MONSU Caulfield is dedicated to empowering an exceptional university experience.

## MISSION STATEMENT

MONSU Caulfield is here to enhance and support an exceptional university experience for all Monash Caulfield undergraduate students. We are student-elected, independent, and here to help with whatever university life throws at them.

We enrich the experience by helping students navigate campus life and providing essential support, fostering happiness and belonging within our vibrant community. Together, we create an engaging campus environment where every student can thrive.

## VALUES

**WE CARE**

Because we are passionate about making a positive difference to your wellbeing and your future. Care is at the heart of everything we do.

**WE LEAD**

Through providing opportunities that promote personal development as well as lifelong learning.

**WE LISTEN**

To create a culture of belonging and respect—where everyone is welcome.

**WE WORK TOGETHER**

Because your voice matters. It is important to us that we hear you so we can innovate and bring change to our community.

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**OUR STRATEGIC PLAN IS GUIDED  
BY FOUR STRATEGIC PILLARS:**

### **1. CONNECTION**

**Creating community and opportunities through our clubs, events, programs and spaces.**

- Fostering a strong and connected *campus community*.
- Cultivate continuous *club engagement* across Caulfield Campus.
- Create a *vibrant volunteer community* capable of effectively delivering programs.
- Develop a *lively MONSU Caulfield building* and spaces.

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### **2. AWARENESS**

**Increase access to services by making students aware of MONSU Caulfield programs through communication and advancement.**

- MONSU Caulfield is renowned and recognised for our *outstanding services, support and engagement* with undergraduate students in an inclusive environment.
- MONSU Caulfield is a *recognised brand*. Who we are, what we do, what we stand for, and where to find us is *known by students, staff and departments alike*.
- If you know Monash, *you know MONSU Caulfield*.

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### **3. REPRESENTATION**

**Empowering and building the confidence of student leaders to make the most of every opportunity.**

- *Leadership development* through workshops with clubs, volunteers and student leaders.
- Initiate *team building* by engaging student leaders together across MONSU Caulfield and Monash.
- Create *targeted feedback strategies* and communicate with students how feedback has been actioned on key issues and needs.
- Active involvement in *representation at every level* through 360-degree feedback.

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### **4. SUPPORT**

**Actively listening to the concerns of students & developing and delivering essential programs.**

- Remaining agile and *responsive to the needs and wants* of the current student body.
- Engaging in *active listening and proactively seeking* input from the student body.
- Establishing a *strong evidence base and value proposition* for increased SSAF Funding.
- Sustainable sources of funding to *provide a broader range of support services* to the student body.

# STUDENT COUNCIL

Everything we do at MONSU Caulfield is by students, for students. Student representatives are elected annually to represent all Caulfield undergraduate students and make up the MONSU Student Council. On behalf of MONSU Caulfield members, student representatives voice the concerns of students to the university. This ensures the best university experience for students.

## STUDENT COUNCIL (AS OF 31 OCTOBER 2025)

<b>PRESIDENT</b>	<b>Angela Liao</b>
<b>VICE PRESIDENT</b>	<b>Theodore Susetio</b>
<b>EDUCATION OFFICER</b>	<b>Roxy Robson</b>
<b>CLUBS OFFICER</b>	<b>Leo Jiang</b>
<b>ACTIVITIES OFFICER</b>	<b>Tanicee Banerjee</b>
<b>ACTIVITIES OFFICER</b>	<b>Sharlyn Gotama</b>
<b>WELFARE OFFICER</b>	<b>Lizzy Lai</b>
<b>QUEER OFFICER</b>	<b>Bailey Parrôt</b>
<b>QUEER OFFICER</b>	<b>Karin Sayama</b>
<b>MARKETING OFFICER</b>	<b>Mehika Agarwal</b>
<b>PEOPLE OF COLOUR OFFICER</b>	<b>Jocelyne Thayono</b>
<b>OVERSEAS STUDENT SERVICES OFFICER</b>	<b>Anubha Tomar</b>
<b>WOMENS OFFICER</b>	<b>Cherylin Wijaya</b>
<b>GENERAL REPRESENTATIVE</b>	<b>Rachel Dang</b>
<b>GENERAL REPRESENTATIVE</b>	<b>Vedant Shah</b>
<b>GENERAL REPRESENTATIVE</b>	<b>Dominic Wong</b>
<b>FIRST YEAR DOMESTIC STUDENT REPRESENTATIVE</b>	<b>Sebastian Rush</b>
<b>FIRST YEAR INTERNATIONAL STUDENT REPRESENTATIVE</b>	<b>Anna Andrasi</b>



FIELD.MONSU.CAULFIELD

**YOUR  
MONASH  
CAULFIELD  
STUDENT  
UNION**

**MONSU  
CREW**



# 2025 IN REVIEW



# REPRESENTATION

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## INTERNATIONAL

International Student representatives, Anubha Tomar (OSS Officer) and Anna Andrasi (First Year Representative — International), started MONSU Caulfield's first monthly International Student Newsletter. The purpose of this newsletter is to provide additional communications monthly to our international student cohort, highlighting key events and services that align with issues they may face. This newsletter is written by our student representatives based on their experiences, feedback from students and knowledge of resources available at the university.

- 6 monthly newsletter successfully delivered
- Over 19,500 reads
- 82% average open rate
- Most clicked links: Migration Support Hub, Rental Guides, Monash Counselling, MONSU Caulfield events (such as Cultural Night, Amazing Race and Visa + Migration Information Session).

## QUEER

2025 Queer Officers Bailey Parrôt and Karin Sayama strengthened queer representation at Caulfield by establishing the MONSU.QUEER Community. A dedicated community designed to foster connection, visibility, and support for LGBTQIA+ students and allies.

At the centre of this initiative is a targeted mailing list, created to provide a safe and inclusive space for students to stay connected and informed. Through regular newsletters, students receive updates on events, opportunities, and support services, helping them engage with the community in a way that feels accessible and comfortable.

This approach has enabled the delivery of more intentional and community-led events, including the continuation of Queer + Caffeinated. By inviting mailing list members, these events prioritise safety and inclusivity, creating spaces where students can connect with like-minded peers and build a sense of belonging on campus. This also enhanced major event weeks like Pride Week and Safe& Sexy, to ensure targeted audiences were receiving personalised invitations to these events.

Our Queer Officers also sought feedback on our Queer Lounge directly from the community, to ensure we can deliver the best spaces for these students.

- 58 students joined **MONSU.QUEER** Community
- 6 Queer + Caffeinated events delivered

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## UPDATED CONSTITUTION

At our Annual General Meeting (AGM), we made some exciting changes to our Constitution regarding our representation on the Student Council. Effective from our 2026 elections, the following changes were implemented for the Student Council structure.

— **Renaming the position of Overseas Student Service Officer to International Officer**

— **Introduction of Sustainability Officer**

The role of a sustainability officer will ensure that the student voice is actively represented to reduce its environmental impact, advocate for eco-friendly initiatives and be a leader in social responsibility.

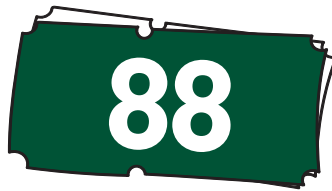
— **Introduce the of Equity, Diversity & Inclusion Officer**

This role has been introduced to increase the representation of marginalised groups, and ensure we are continuously working to increase the inclusivity of our events and programs. Replacing our second Queer Officer position and People of Colour Officer position, as it crosses over with both demographics, and allow opportunity for representation for more communities such as people with disabilities and First Nations people.

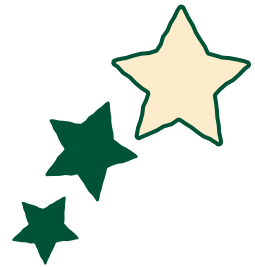
# EVENTS + SUPPORT PROGRAMS

## EVENTS

Events are at the heart of the student experience, and we are proudly known for our events both on and off campus. Through these events, we create a connected community and meaningful opportunities for students to meet, engage, and build lasting connections.



TOTAL NUMBER OF MONSU EVENTS RUN



TOTAL NUMBER OF MONSU EVENT ATTENDEES



O-FEST: SUNSET SESSION



O-FEST



AFTER EXAMS PARTY (AXP)



AMAZING RACE

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## SUPPORT PROGRAMS

### MONSU.PANTRY WEEKLY MARKET STALL

MONSU Caulfield was proud to continue our partnership with Foodbank Victoria in 2025, providing free groceries to students in need. Changes were made to the program to ensure the program was meeting our target audience, undergraduate students. The focus was to make sure the program was accessible to our target audience, undergraduate students, and provide them with the support they need.



**STUDENTS ACCESSED FREE GROCERIES IN SEMESTER 2**



**OF STUDENTS WANTED THE PROGRAM TO CONTINUE**

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INTERNATIONAL	81%
DOMESTIC	19%

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BUSINESS AND ECONOMICS	65.3%
MONASH ART, DESIGN AND ARCHITECTURE (MADA)	16%
ARTS	8.5%
MEDICINE, NURSING AND HEALTH SCIENCE	3%
OTHER	7.2%

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### PTV TRAVEL PASS

In Semester 2 MONSU Caulfield partnered with PTV to provide free 7-day travel passes for Caulfield undergraduate students experiencing financial hardship.

This initiative was highlighted by students in our Services + Support Survey, as public transport is a big cost for students, especially international students who cannot access concession pricing.

# CLUBS + SOCIETIES

- 6 additional clubs this year, including new and re-activated clubs
- 21 Clubs
- 3523 Club Members
- 87 Club Executives
- 51% growth of memberships this year compared to 2024

**5,300+**  
ATTENDEES AT CLUB EVENTS

**150+**  
CLUB EVENTS

## CLUBS DEVELOPMENT NIGHT

The MONSU Clubs Development Night was dedicated to supporting and empowering our incoming club leaders for 2026. The event focused on building stronger, more sustainable clubs by increasing training, resources, and networking opportunities.

Attendees gained practical skills in areas such as event planning, financial management, sponsorships, and leadership development.

Highlights included hearing about outgoing executive Dima Khatsernov's journey through university leadership, Sidney Benard from Monash Marketing Students' Society (MMSS) breaking down how to market your club, and the Monash Business & Commerce Students' Society sharing their best sponsorship tips. A shoutout to 2025 Clubs Officer Leo Jiang and Student Development Coordinator Amy Burrige for making the night happen.

## MONSU CAULFIELD'S AWARDS NIGHT AWARD WINNERS

<b>BEST ON-CAMPUS ENGAGEMENT 2025</b>	<b>Monash Marketing Student Society, MMSS</b>
<b>BEST CLUB EVENT 2025</b>	<b>Annual Grand Iftar, MCIS</b>
<b>BEST CLUB MARKETING CAMPAIGN 2025</b>	<b>'Here Me Out' Sip and Paint Campaign, MACS</b>
<b>CLUB EXECUTIVE OF THE YEAR 2025</b>	<b>Khuzairi Aiman bin Kamarul Ariffin, MASS</b>
<b>CLUB COMMITTEE MEMBER OF THE YEAR 2025</b>	<b>Ho Nam (Alex) Lo, ESSA</b>
<b>CLUB OF THE YEAR 2025</b>	<b>Monash Art Design Architecture Student Society, MADASS</b>

CLUBS DEVELOPMENT NIGHT



MONASH HEALTH SCIENCE SOCIETY (MHSS)



MONASH ART DESIGN ARCHITECTURE STUDENT SOCIETY (MADASS)

# MONSU.CREW

Our volunteer program, MONSU.CREW continued to grow in 2025, with many students eager to gain experience for their resumes, get involved with university life, and make new friends. Our growing volunteer program strengthened our ability to deliver events and programs, and strengthen the community on campus. Our most popular opportunities for student involvement are our Orientation events and welfare programs like MONSU.PANTRY.

**500+**

APPLICATIONS FOR MONSU.CREW



ACTIVE VOLUNTEERS

- 1000 hours completed by volunteers
- 90+ events and programs supported by MONSU Crew
- Coffee vouchers are the most popular Crew Rewards redemption.
- 5 exclusive social events including games night, karaoke + bowling

## TAX HELP

Our Tax Help program continued to provide free and confidential advice to all Monash Caulfield students, ensuring that completing your tax return is a piece of cake! The program returned to fully in-person, making our Tax Help centre jam-packed with appointments throughout Semester 2. A special thanks to our Tax Help Crew for running from the program; Megan Pham, Samatha Hu, Benjamin Howard and Ania Jadi.

## MONSU CAULFIELD'S AWARDS NIGHT AWARD WINNERS

LEADERSHIP OF THE YEAR 2025	Amber Wong
LEADERSHIP OF THE YEAR 2025	Kyra Goh
CREW MVP AWARD 2025	Heinrich Ferari
WOMEN'S CREW MEMBER OF THE YEAR 2025	Mary Swanika Noyel Nerio
OUR SUPERSTAR OF THE YEAR 2025	Janice Nataloekita
CREW MEMBER OF THE YEAR 2025	Shefali Rohit

# MONSU MEMBERSHIP

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**MONSU Membership provides students with the opportunity to get more involved in the university experience through a range of programs, activities, representation, and services. By becoming a MONSU Member, students enhance the representation of undergraduate students at Monash Caulfield and contribute to improving the student experience through their voice and input.**

Our membership program continues to be free for all Monash students, and we are excited to expand the program in 2026 to provide even more benefits to our members.

# 5,810

MONSU CAULFIELD MEMBERSHIP SIGN-UPS



# 2,500

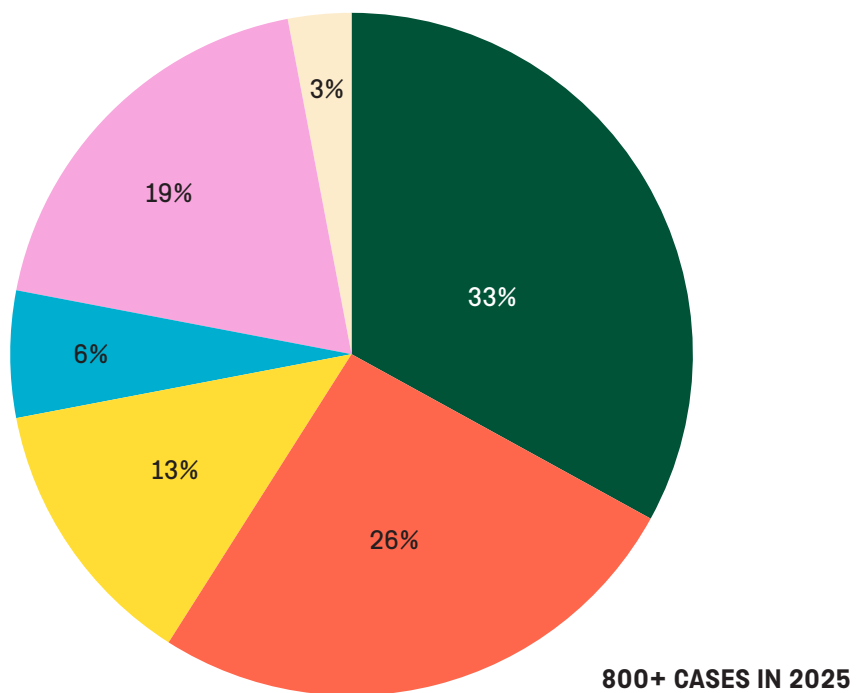
SHOWBAGS HANDED OUT DURING SEMESTER 1+2

# 52

SENT 52 EDMS TO MONSU MEMBERS, DELIVERING WEEKLY UPDATES, PROGRAM OPPORTUNITIES, AND KEY INFORMATION

# MONSU STUDENT RIGHTS + SUPPORT

**MONSU Student Rights + Support (SR+S) is an independent and confidential service provided by MONSU Caulfield for undergraduate students enrolled at Caulfield and Peninsula campuses. Throughout the year the service also runs programs such as Mental Health First Aid Training in non-English languages, and provides support for those experiencing financial difficulties.**



## CASE TYPE

• ACADEMIC PROGRESS	33 %
• MISCONDUCT	26 %
• COMPLAINTS	13 %
• ADMINISTRATION ISSUES	6 %
• SPECIAL CIRCUMSTANCES AND SPECIAL CONSIDERATION	19 %
• OTHER	3 %

- 42 students completed Free Mental Health First Aid Training in Mandarin or Cantonese.
- \$1500+ grocery vouchers provided to students during non-semester to those experiencing financial hardship.

# WORKSHOP

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**Workshop continued to evolve in 2025, with a strong focus on improving accessibility, building student confidence, and enhancing the overall printing experience. By identifying common barriers such as uncertainty around file setup and hesitation to seek support, the team implemented targeted initiatives to better support students during peak assessment periods.**

## **STUDENT-FOCUSED TOURS**

To continue the work in enhancing student's confidence with file set-up and print delivery, Workshop expanded its existing tour program into the classroom. By delivering presentations to Communication Design students, the team provided guidance on prepress techniques and offered one-on-one consultations tailored to individual projects.

This proactive approach equipped students with the knowledge they needed ahead of peak periods, resulting in a smoother and more efficient printing experience during busy times such as Week 12. Workshop would like to thank the MADA faculty for the continued collaboration with a joint focus in enhancing our student's educational experience.

## **IMPROVED SERVICE DELIVERY**

Enhancements to wayfinding signage within the Workshop improved navigation and created a more efficient queue system for students. We implemented new service protocols to better prioritise and manage demand across MADA departments during peak periods, resulting in a more efficient and responsive service experience. These processes reduced front desk wait times while maintaining a high standard of print quality, ensuring students could access support quickly and effectively.

## **PRINT TOOLKIT**

The development of a Print Toolkit provided students with clear, visual resources to guide prepress setup and printing requirements. This resource improved the clarity of technical explanations and allowed support to be tailored to individual student needs, helping to reduce confusion and increase confidence when preparing files for production.

# ESPERANTO MAGAZINE

In 2025, Esperanto ran a Student Event: *Ex-peranto* — Q&A Session with Espy Alumni! And introduced new merch: Tote Bags and Key Charms (*for Contributors Only*).

**ALICE O'BRIEN**  
STUDENT EDITOR

**KENNETH TOH**  
ART DIRECTOR

**LIZZIE TOOTH**  
STUDENT EDITOR



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STUDENT CONTRIBUTORS

MONSU

NICE

MONSU.COM  
LIFE  
CO

